

## **Food Expeditor**

# Starting at \$11/hr DOE + tips

LOCATION Helena, MT

JOB TITLE Expo

### SCHEDULE

The Hopper is open 11:00 a.m. – 9:00 p.m. Tuesday through Sunday, or as otherwise determined by management.

- 4 8 hr. shifts
- 12 35 hrs./week
- Holidays
- Weekend availability preferred

## JOB SUMMARY

You are a confident and competent food expeditor facilitating a seamless flow of orders between the front-of-house and back-of-house. You serve as the last line of defense before selling tickets, meaning you have a real knack for dressing up orders, garnishing for greatness, and ensuring accuracy while packaging to perfection. In this role, you will work closely with everyone on shift as well as our guests. A can-do attitude and ability to take charge is a must. As expo, we will look to you to set the pace and enhance The Hopper experience.

#### JOB RESPONSIBILITIES

- Communicates orders and information between front-of-house and back-of-house
- Assures quality, accuracy, and efficiency of orders
- Garnishes final presentation and packages orders with professionalism
- Facilitates delivery of in-house and to-go kitchen items
- Maintains organized workspace and inspects premises according to quality and sanitization standards
- Facilitates sales transactions and supports other tasks as needed

## **Q**UALIFICATIONS

- Strong interpersonal communication and active listening skills
- Outstanding coordination and multi-tasking abilities
- Leadership skills; ability to give direction
- High aptitude for all essential kitchen preparation and market duties
- Ability to maintain composure during stressful situations and resolve conflicts
- Customer-oriented approach
- Professionalism and Positivity

### EXPERIENCE AND CERTIFICATIONS

- 1+ years experience preferred
- Food Handler Certification preferred
- Montana Alcohol Server Certification preferred

## WORK ENVIRONMENT

This job operates in a fast-paced setting in both the front-of-house and back-of-house. Applicants must have the physical stamina to stand for long periods of time, move rapidly, bend, twist, turn frequently, and assist where needed. Applicants must also be able to carry heavy items; constantly lift or carry up to 10 lbs.; frequently lift or carry 11-25 lbs.; and occasionally lift or carry 21-100 lbs.

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